

## Service & Support



### LANCOM Warranty Advanced Option

Safeguarding of critical network components due to an extended warranty and an advanced replacement to the next working day



- Extension of the manufacturer warranty of a LANCOM device from 3 to 5 years\*
- Shorter downtimes due to the advanced replacement to the next working day
- Registration of the option within the first three months after purchase of the LANCOM device
- Available as S, M, L, and XL option, depending on the device type. Also for LANCOM switches

\* Applies only for devices with a regular warranty of 3 years

# LANCOM Warranty Advanced Option

## More warranty

With the LANCOM Warranty Advanced Option you benefit for two additional years of advantages such as the free-of-charge repair processing and the LANCOM service.

## Shorter downtimes

With the advanced replacement to the next working day you prevent longer network downtimes and can continue all network services as soon as possible.

## Maximum planning security

Plan ahead with the LANCOM Warranty Basic Option and your devices are optimally safeguarded.

## Procurement

The LANCOM Warranty Advanced Option can be procured via the distribution and our resellers. The option can be easily registered online.

## Conditions

- Registration of the option within the first three months after purchase of the LANCOM device
- The option is bound to a specific device (serial number) and is not transferable

Service categories*	
LANCOM Warranty Advanced Option S	Service category S: All devices with CPE casing and all managed switches with up to 26 ports
LANCOM Warranty Advanced Option M	Service category M: All devices with IAP casing
LANCOM Warranty Advanced Option L	Service category L: All devices with OAP casing, all managed switches with more than 26 ports, the LANCOM 7100+ VPN, and the LANCOM WLC 4025+
LANCOM Warranty Advanced Option XL	Service category XL: LANCOM 9100+ VPN and LANCOM WLC-4100
Item numbers	
LANCOM Warranty Advanced Option S	10715
LANCOM Warranty Advanced Option M	10716
LANCOM Warranty Advanced Option L	10717
LANCOM Warranty Advanced Option XL	10718

\* The service category of each LANCOM device can be found in the LANCOM price list.

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